

3.2 Administration and governance

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Governance

Public actors

Ministries

[The Ministry of Labour and Pension System](#) (MLPS) carries out administrative and coordinating tasks related to employment programmes, and the [Labour Inspectorate](#) is also located within the Ministry. MLPS coordinates employment policies as regulated by the [Guidelines for the Development and Implementation of Active Employment Policy in the Republic of Croatia for the period 2015 – 2017](#), approved by the [Government of the Republic of Croatia](#).

The main partner of MLPS in the implementation of policies for employment and entrepreneurship at the level of the Government of the Republic of Croatia is the [Ministry of Economy, Entrepreneurship and Crafts \(MEEC\)](#). MEEC carries out administrative and other activities related to small and medium-sized entrepreneurship, crafts, cooperatives, promotion of exports and foreign investments, and the promotion of competitiveness in the field of small and medium-sized entrepreneurship. MEEC also operates in the field of international co-operation in crafts and small and medium-sized entrepreneurship.

Agencies

The [Croatian Employment Service](#) (CES) is the main agency in the field of employment, which keeps the database of unemployed persons and provides incentives for the employment of unemployed persons on the

basis of [annual programme](#), and upon consultation with a working group involving representatives of social partners and relevant civil society organizations (in 2017 it was the [Institute for Professional Development of Youth](#)).

Labour market stakeholders include the following institutions and organizations:

[REGOS – Central Registry of Insured Persons that maintains a database of all persons who have a pension insurance.](#)

[Croatian Pension Insurance Institute \(CPPI\)](#) that enables the exercise of rights arising from pension insurance

[Agency for Securing Employees Claims in the event of Employer's Bankruptcy](#)

[Institute for Expert Evaluation, Professional Rehabilitation and Employment of People with Disabilities](#)

[Institute for Occupational Safety Improvement.](#)

Local and regional level

Communication at the local and regional level is mainly carried out via the [administrative departments of economic affairs in counties](#), branches of the above listed agencies and [regional development agencies](#).

CES is a leading partner in [local partnerships for employment](#), which complement national policy with initiatives geared towards regional labour markets. Local partners are stakeholders from the public, private and civil sector, and the purpose of partnership is to elaborate and develop institutional framework for human resources development at county level (based on partnership) and strengthen the capacities of local stakeholders for the development and implementation of labour market policies.

Labour unions

Three major national [trade unions](#) in Croatia are mentioned below:

[Union of Autonomous Trade Unions of Croatia](#)

[Independent Trade Unions of Croatia](#)

[The Association of Croatian Unions](#)

Schools and universities

[Primary schools](#)

[Secondary schools](#)

[Universities and polytechnics](#)

[The Adult Education Institution](#)

Croatian bureau of statistics

[Croatian Bureau of Statistics](#) keeps the national database in the area of employment and entrepreneurship.

Research institutes

[The Economic Institute](#), [The Institute for Social Research in Zagreb](#), [The Institute of Social Science “Ivo Pilar”](#) and [The Institute of Public Finance](#) are the leading institutions in the area of research of employment and entrepreneurship.

Public consultations

Cooperation with civil society organizations takes place as needed, and/or according to the invitation to the individual organization, depending on the area and based on the Code of Practice on Consultation with the Interested Public in Procedures of Adopting Laws, Other Regulations and Acts.

Non-public actors

There are 121 [temporary employment Agencies](#) operating in Croatia.

Consultation with youth

In the area of youth policy, the [Croatian Youth Network](#) (CYN), is an alliance of 63 youth and for-youth non-governmental associations acting as a national umbrella organization for young people and is a member of the [European Youth Forum](#). CYN is involved in decision-making processes on youth policies in Croatia by consultations and counselling.

Cross-sectorial cooperation